

V2 implements strategic solutions to manage a distributed workforce with a global footprint.

THE CHALLENGE

A leading global rail inspection firm, based in North America, with operations around the world needed a solution to meet their strategic goals related to operational efficiency and growth. Sperry Rail searched for a robust system to manage a distributed workforce effectively, looking for external help to scope, budget and implement a solution. The goal was providing the critical, up-to-date, insight to make resource decisions across their large geographic footprint.

V2 Technology had a proven project management methodology and the appropriate technology experts to be able to provide Sperry the bandwidth they needed for this strategic advantage business operations initiative.

THE RESULT

The new system delivered Sperry Rail:

- Optimized scheduling of employees and equipment to increase operational efficiency.
- Analytics via dashboard technology to track daily performance to quickly inform leadership.
- A platform flexible enough to accommodate growth, either organically or through acquisition.
- Improved employee satisfaction with everyone on the same page via consistent information.

THE SOLUTION

V2 Technology assembled a resource team to step in quickly and make things happen. Working together with Sperry's management and technical personnel, the full set of requirements were understood. With a rapid & efficient planning process, the team was able to develop technology ideas and integration plans to meet Sperry's needs. V2's project management approach ensured alignment with the company strategic plan and allow for timely execution. This included:

- **Resource & Scheduling Tool Development**
 - A full-scale time tracking and scheduling application to support hundreds of employees
 - The ability to produce employee-desired information to a mobile application for the field workforce



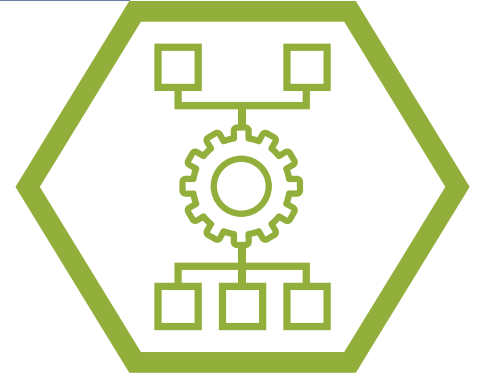
THE SOLUTION (continued)

• Analytics and KPI Dashboards

- Daily view of all job and personnel status
- Automatic updates of open issues
- Exception reporting for outlier events

• System Integrations

- To Sperry's employee certification system to ensure quality
- To Sperry's equipment databases to optimize utilization
- To the Sperry CRM system for customer metrics
- To the Sperry App for employee schedule publishing
- To 3rd party payroll system for paycheck processing



"We are an innovator in our industry with a keen focus on delivering customer value. We needed a partner to advance an internally-focused system to help meet our efficiency objectives. V2 delivered the program we needed on time and on budget. The critical success factor was working with our own capable technical personnel. This has allowed us to continually improve with the lowest total cost of ownership of the system. Great job, V2!"

– Jamie O'Rourke

V2 partnered with Sperry throughout the entire process – managing to a detailed project plan every step of the way.